

# PAYING YOUR BILL

Students enrolling at the Anschutz Medical Campus are responsible for full payment of tuition and fees. Students should be prepared to pay their bills in full by the due date noted on their billing statement. Tuition and fee payment due dates vary by semester and campus. Please refer to the Billing Calendar for specific dates.

Failure to receive a tuition bill notification does not dismiss the student from their obligation to pay. Failure to pay tuition or stopping payment does not cancel classes and does not eliminate or reduce the financial obligation. Students are financially liable for all classes for which they are registered (whether through self-enrollment or block/batch enrollment at the direction of the program). Failure to attend classes does not cancel a student's registration, nor does it remove the student's financial obligation. See the Tuition and Fees Payment Disclosure Statement ([https://www.ucdenver.edu/docs/librariesprovider22/billing-payments/update-bursar-tf-agreement-2-24-23-pdf-approved.pdf?sfvrsn=f17a52bb\\_2](https://www.ucdenver.edu/docs/librariesprovider22/billing-payments/update-bursar-tf-agreement-2-24-23-pdf-approved.pdf?sfvrsn=f17a52bb_2)).

The student's bill will be comprised of tuition and fees (potentially including student health insurance) for the current term. The bill may also include any credits due for advance payments, deposits, and financial aid when applicable. Students with unpaid tuition balances of \$1,500.00 or greater will not be allowed to register for subsequent semesters. Students with past due balances who require transcripts may refer to our Registrar's Transcript (<https://www.cuanschutz.edu/registrar/student-resources/transcripts/#ac-i-need-to-order-a-transcript-but-i-owe-a-past-due-balance-7>) page.

Students may pay tuition and fees through the UCDAccess portal, or with cash, personal checks, or by credit card at the Bursar's Office. Any payment transaction that is returned by the bank will be assessed an additional returned payment charge.

The University of Colorado Denver is committed to providing students and their families a range of options for paying their educational expenses. The credit card (including debit card) payment method has become prohibitively expensive due to the fees charged by credit card companies to CU Denver for credit card transaction processing. This expense has been covered by University tuition revenues, and reduces the tuition dollars available for academic programs and services for all students. Therefore, a service fee of 2.85% of the payment amount will be assessed for all credit and debit card transactions.

## Late and Service Charges

A once-per-term late charge of \$5 - \$50 based on outstanding balance and a monthly service charge of 1.00% will be added to a student account if the account is not paid in full. The late charge will be assessed once per term, while the service charge will be assessed each month a student has a past due balance.

## Enforcement

Past due student accounts are referred to Student Debt Management. An overdue student account may also be referred to a third party collection agency and reported to one or more credit bureau reporting services. The student explicitly authorizes University of Colorado Denver | Anschutz Medical Campus to release personal and financial information under those circumstances.

To the extent permitted by applicable law, the student agrees to reimburse University of Colorado Denver | Anschutz Medical Campus

the fees of any collection agency, which may be based on a percentage at a maximum of 40% of the debt, and all costs and expenses, including reasonable attorney's fees incurred in such collection efforts.

In addition, while the student maintains a past due balance with the University, a hold will be placed on the student record stopping any future registration and the release of official transcripts and diploma.

Pursuant to C.R.S. 23-5-15, in the event of a default on an amount owed to University of Colorado Denver | Anschutz Medical Campus, the University of Colorado Denver | Anschutz Medical Campus may certify to the Colorado Department of Revenue information regarding persons with past due accounts. The Colorado Department of Revenue may then disburse funds to University of Colorado Denver | Anschutz Medical Campus in satisfaction of that debt from tax refund amounts owed to the individual, if any.

## Personal Checks

There is a \$30.00 returned check fee on all items returned by a financial institution.

## Refunds and Complete Withdrawal Charges

No withdrawal is valid without the written consent of the dean or the dean's designee of the school, college, or program in which the student is registered. If a student withdraws from the University after Census Date, no refund of tuition and fees will be granted.

The deans or their designees of the schools, colleges, and programs at University of Colorado Denver | Anschutz Medical Campus may, under extenuating circumstances, waive all or a portion of tuition and fee charges upon a student's complete withdrawal or dismissal from school. Students requesting tuition relief due to a withdrawal for unforeseen circumstances should contact their school's Admissions/ Student Affairs Office to file a formal appeal. If their respective school determines that the circumstances justify relief from the tuition charges, the school or college will work with the Registrar's and Bursar's Offices to enter the appropriate drop or withdrawal coding on the student's account.

The University must follow specific Federal guidelines regarding aid adjustments for students who withdraw from all classes. For more information, please reference the Financial Aid section of this catalog under "Return to Title IV." The policy states students may withdraw their enrollment in a program until the published Census Date of the semester and receive a full refund of tuition and fees. Withdrawals occurring after the published Census Date will not be eligible for any refunds.

Census Dates are published to indicate when students can drop or withdraw from courses or a program without incurring a financial obligation for tuition and fees to the University.

## Tuition Assistance Benefit (TAB)

The University of Colorado offers a Tuition Assistance Benefit to employees. This benefit is administered through Employee Services at the CU System level. For more information, please visit the Employee Services <https://www.cu.edu/employee-services/benefits-wellness/current-employee/tuition-assistance/>